

HOW WOULD YOU RATE EARLHAM'S LIBRARIES?

Are you: Administrative Faculty_____ or Teaching Faculty_____?

What division do you teach in? Humanities_____ Natural Sciences _____ Social Sciences_____
 Fine Arts_____ ESR_____ Bethany_____ Other (please specify)_____

Which libraries do you use? Lilly_____ Wildman_____ Friends/Archives_____

To help us evaluate Earlham's libraries please rate both the IMPORTANCE to you of each item and the libraries' PERFORMANCE (quality of library service) in each.

Use 1 as the lowest rating and 5as the highest. You may circle DK for Don't Know if you have no opinion about or experience with that item.

	IMPORTANCE		PERFORMANCE	
	low	high	low	high
1. Materials available in the libraries				
Adequate books to support the <u>curriculum</u>	1	2 3 4 5 DK	1	2 3 4 5 DK
Mean		4.78		3.92
Adequate books to support your <u>research</u>	1	2 3 4 5 DK	1	2 3 4 5 DK
Mean		3.64		3.15
Adequate journals to support the <u>curriculum</u>	1	2 3 4 5 DK	1	2 3 4 5 DK
Mean		4.51		3.90
Adequate journals to support your <u>research</u>	1	2 3 4 5 DK	1	2 3 4 5 DK
Mean		3.60		2.98
Recreational reading (fiction and nonfiction).....	1	2 3 4 5 DK	1	2 3 4 5 DK
Mean		3.13		3.83
Journals supporting you interests.....	1	2 3 4 5 DK	1	2 3 4 5 DK
Mean		3.40		3.51
Adequate out of town newspapers.....	1	2 3 4 5 DK	1	2 3 4 5 DK
Mean		3.30		4.09
Local newspapers available.....	1	2 3 4 5 DK	1	2 3 4 5 DK
Mean		3.54		4.65
Adequate reference collection.....	1	2 3 4 5 DK	1	2 3 4 5 DK
Mean		4.74		4.37
Adequate map collection.....	1	2 3 4 5 DK	1	2 3 4 5 DK
Mean		4.13		4.06

	IMPORTANCE						PERFORMANCE					
	1	2	3	4	5	DK	1	2	3	4	5	DK
Interlibrary loan service is <u>able</u> to provide needed materials.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.85						4.81					
Interlibrary loan service provides materials <u>promptly</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.75						4.63					
Materials requested are purchased and made available promptly.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.42						4.26					

2. Finding materials in the Libraries

Online library catalog (PALNI) is easy to use.....	1	2	3	4	5	DK	1	2	3	4	5	D
Mean	4.75						3.85					
Books are shelved <u>correctly</u> in <u>Lilly Library</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.73						4.23					
Books are shelved <u>correctly</u> in <u>Wildman Science Library</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	N/A						N/A					
Books and journals are reshelved <u>quickly</u> in <u>Lilly</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.65						4.35					
Books and journals are reshelved <u>quickly</u> in <u>Wildman</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.54						4.46					

3. Electronic resources

Libraries' web page leads to useful resources for research.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.47						4.47					
Libraries provide adequate electronic indexes to journal articles..	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.82						4.69					
Software used by electronic indexes is easy to learn.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.79						4.00					
Enough workstations for electronic indexes to journal articles available in <u>Lilly Library</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.58						4.18					
Enough workstations for internet searching available in <u>Lilly Library</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.32						4.11					

	IMPORTANCE					PERFORMANCE						
	low			high		low			high			
Workstations and software function properly in <u>Lilly</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.81					4.04						
Printers are available and functioning in <u>Lilly Library</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.62					4.07						
Enough workstations for electronic indexes to journal articles available in <u>Wildman</u> reference area.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.77					4.15						
Enough workstations for internet searching in <u>Wildman</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.41					4.25						
Workstations and software function properly in <u>Wildman</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.91					4.00						
Printers are available and functioning in <u>Wildman</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.63					3.50						

4. Help available from library staff

<u>Lilly Library</u> professional staff available and able to help when needed.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.91					4.85						
Lilly <u>student</u> staff responsive and courteous.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.75					4.14						
<u>Wildman Science Library</u> professional staff available and able to help when needed.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.84					4.68						
Wildman <u>student</u> staff responsive and courteous.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.63					4.37						
<u>Friend Collection/Archives</u> professional staff available and able to help when needed.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.50					4.13						
Friends Collection/Archives <u>student</u> staff responsive and courteous.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.85					4.43						

5. Instruction in library use

Librarians help faculty learn about and use new resources.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.77					4.51						

	IMPORTANCE						PERFORMANCE					
	low					high	low					high
Instruction sessions make research easier for students.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean						4.81						4.56
Instruction sessions focus on the specific needs of the assignment.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean						4.73						4.55
Librarians are knowledgeable about resources for the assignment.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean						4.80						4.66
Librarians are knowledgeable about student needs.....	1	2	3	4	5	DK	1	2	3	4	5	D
Mean						4.92						4.68
Librarians are responsive to faculty input about instruction.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean						4.76						4.84
Library instruction is a worthwhile use of class time.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean						4.68						4.49

6. Circulation of materials

Check-out procedure is handled efficiently in <u>Lilly Library</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean						4.74						4.57
Check-out procedure is handled efficiently in <u>Wildman</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean						4.53						4.65
Loan period is long enough.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean						4.61						4.28

7. Library facilities

Adequate number of faculty carrels.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean						4.31						3.38
Adequate control of noise in <u>Lilly Library</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean						4.48						4.05
Conference and group study areas are available in <u>Lilly</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean						4.27						3.95
Temperature in <u>Lilly Library</u> is comfortable.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean						N/A						N/A
Adequate control of noise in <u>Wildman Science Library</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean						4.50						4.29

	IMPORTANCE						PERFORMANCE					
	low				high	DK	low				high	DK
Conference and group study areas are available in <u>Wildman</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.40						3.87					
Temperature is comfortable in <u>Wildman Science Library</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.36						3.93					

8. Library hours

Libraries are open sufficient hours during the <u>weekdays</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.76						4.78					
Libraries are open sufficient hours on <u>weekends</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.57						4.47					
Libraries are open sufficient hours during <u>breaks</u>	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.45						3.96					

12. Role of the library at Earlham

The libraries are responsive to the current and changing needs of the academic programs.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.93						4.78					
The College's faculty actively supports the library's programs and services.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.76						4.31					
Librarians and teaching faculty interact as professional colleagues.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.96						4.61					
Librarians are active in the life of Earlham outside of the libraries.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.64						4.76					
Students in your classes make regular use of the libraries.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.70						4.17					
Faculty makes regular use of library materials and services.....	1	2	3	4	5	DK	1	2	3	4	5	DK
Mean	4.78						4.38					

COMMENTS: